

mecu Limited · ABN 21 087 651 607 · AFSL 238431 · 222 High Street, Kew Victoria 3101, Australia
Private Bag 12, Kew Victoria 3101, Australia · Telephone 132 888 · Facsimile 03 9853 9294 · BSB No. 803 140

Please return completed form to mecu by mail, facsimile or to a service centre.

When you call **mecu** on **132 888** you can transact on your account by choosing one of the following options:

- **Press 1** to access 24-hour Automated Telephone Banking; or
- **Press 2** to access Staff Assisted Telephone Banking (Monday to Friday from 8am – 6pm AEST)

Consultants are available at the National Service Centre from 8:00am to 6:00pm Monday to Friday (AEST) but you can access the Automated Telephone Banking service any time of the day or night. You can also access this service from overseas by calling +61 3 9854 4666 or +61 3 5127 0555.

To transact on your account with the help of a consultant, you will require a Passcode for confidentiality and security reasons. Without a Passcode your access will be restricted to making general enquiries.

If you have a Passcode, you may request and authorise the following banking activities over the telephone. The following banking activities cannot be authorised over the telephone unless a Passcode is provided:

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| (a) Change of address. | (h) Request a stop payment for a member cheque. |
| (b) Opening and closing of accounts. | (i) Complete a mortgage redraw. |
| (c) Alter, commence or cancel Auto Transfer (Periodical Payment) authorities. | (j) Send a corporate cheque to a member's home address. |
| (d) Alter existing Payroll deduction/Whole of Pay break-up. | (k) Send a facsimile of account transactions to a nominated fax number. |
| (e) Alter, provide renewal instructions or open a new Term Deposit. | (l) Alter or cancel Direct Debits. |
| (f) Partial or full redemption of a term deposit with applicable fee. | (m) Altering the account linked to a Redicard or VISA Card. |
| (g) Order/cancel lost/stolen/damaged cards. | (n) Order Foreign Currency Products. |
| | (o) Transfer funds between different memberships and to other financial institutions (once off payments). |

Please retain this section for your information.

declaration

I have read the General Terms and Conditions and agree to be bound by them and to be bound by the Disclosure of Information therein. I have also read the mecu Limited Privacy Statement and consent to the contents therein.

Name

Member number

Signature

Date

Please write your nominated Passcode in the space below (alpha/numeric, minimum 4 characters, maximum 8 characters)
Avoid nominating obvious words or number sequences, e.g. names, birthdays, postcodes.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Please note that your personal Passcode is similar to a PIN and as such, should not be disclosed to anyone.

Office use only

Destroy after recording passcode