

## Member Service Consultant Part Time – 38 hrs per fortnight

As one of Australia's leading financial institutions, **mecu** is committed to being at the forefront of sustainable and socially responsible banking.

**mecu** Limited currently has a vacancy for a part time Member Service Consultant working 38 hours a fortnight, located in our Sunbury Service Centre. The successful applicant will be self-motivated, have excellent communication and interpersonal skills, demonstrated or desired ability to cross sell financial products and enjoy working in a team environment.

### The Role

Your main responsibilities will include:

- Providing exceptional member service to meet the banking requirements of our members
- Identifying opportunities to market the credit union's range of financial products and services with the aim of achieving sales forecasts determined for the Service Centre
- Assisting the development of long term mutually rewarding relationships between the credit union and its members
- Promoting **mecu** in a positive and professional way in our social, environmental and sustainability strategies

### Skills / Attributes

In addition to a passion for assisting people, ideal applicants will;

- Be confident in building strong relationships with members
- Have a desire to work within a sales environment and reaching sales targets
- Display well developed written, verbal and interpersonal skills
- Have the ability to determine priorities and work effectively under pressure
- Hold FSRA Tier 2 accreditation

### Why work with us?

We offer great conditions, competitive above award salary, genuine training and development opportunities and fantastic staff benefits.

A salary package up to \$48K pro rata (depending on experience) will be offered to the successful candidate.

To apply, please send your letter of application and resume to:

Email: [hrjobs@mecu.com.au](mailto:hrjobs@mecu.com.au)

**mecu** is an equal opportunity employer

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