

Member Service Consultant

As one of Australia's leading financial institutions, **mecu** is committed to being at the forefront of sustainable and socially responsible banking.

mecu Limited currently has a full time vacancy for an enthusiastic and motivated individual with credit union or bank experience to join our team in Townsville, Queensland. This is a Parental Leave Contract and is expected to be for a duration of 5 months.

The Role

Your main responsibilities will include;

- Providing exceptional member service
- Building long term mutually rewarding relationships between the credit union and its members
- Identifying opportunities to market the credit union's range of financial products and services
- Positively contributing to the success of the Personal Banking Service

Skills /Attributes

In addition to a passion for assisting people, ideal applicants will;

- Be confident in building strong relationships with members
- Have a solid track record in a sales environment and reaching sales targets
- Be experienced in personal and mortgage lending and cross selling products
- Display well developed written, verbal and interpersonal skills
- Have the ability to determine priorities and work effectively under pressure
- Hold FSRA Tier 2 accreditation.

Why work with us?

We offer great conditions, competitive above award salary, genuine training and development opportunities and fantastic staff benefits.

A salary package up to \$49K p.a.(depending on experience) will be offered to the successful candidate.

To apply please send your letter of application and resume to:

Email: hrjobs@mecu.com.au

mecu is an equal opportunity employer



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