

Member Service Consultant

As one of Australia's leading financial institutions, **mecu** is committed to being at the forefront of sustainable and socially responsible banking.

mecu Limited currently has a vacancy for a full time Member Service Consultant located in our Kew Service Centre. The successful applicant will be self-motivated, have excellent communication and interpersonal skills, demonstrated ability to cross sell financial products and enjoy working in a team environment.

The Role

Your main responsibilities will include:

- Providing exceptional member service
- Identifying opportunities to market the credit union's range of financial products and services
- Building long term mutually rewarding relationships between the credit union and its members
- Positively contributing to the success of the Kew Service Centre

Skills / Attributes

In addition to a passion for assisting people, ideal applicants will;

- Be confident in building strong relationships with members
- Have a solid track record in a sales environment and reaching sales targets
- Display well developed written, verbal and interpersonal skills
- Have the ability to determine priorities and work effectively under pressure
- Hold FSRA Tier 2 accreditation

Why work with us?

We offer great conditions, competitive above award salary, genuine training and development opportunities and fantastic staff benefits.

A salary package up to \$47K (depending on experience) will be offered to the successful candidate.

To apply please send your letter of application and resume to:

Email: hrjobs@mecu.com.au

Mail: Human Resources Department
mecu Ltd
Private Bag 12
Kew VIC 3101



mecu is an equal opportunity employer

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